1-1 By: Schwertner, et al.

(In the Senate - Filed December 7, 2016; January 24, 2017, read first time and referred to Committee on Health & Human 1-4 Services; February 22, 2017, reported adversely, with favorable 1-5 Committee Substitute by the following vote: Yeas 9, Nays 0; 1-6 February 22, 2017, sent to printer.)

1-7 COMMITTEE VOTE

1-8		Yea	Nay	Absent	PNV
1-9	Schwertner	Χ	_		
1-10	Uresti	Χ			
1-11	Buckingham	Χ			
1-12	Burton	Χ			
1-13	Kolkhorst	Χ			
1-14	Miles	Χ			
1-15	Perry	Χ			
1-16	Taylor of Collin	Χ			
1-17	Watson	X			

1-18 COMMITTEE SUBSTITUTE FOR S.B. No. 11 By: Schwertner

1-19 A BILL TO BE ENTITLED AN ACT

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1-55 1-56 1-57 relating to the administration of services provided by the Department of Family and Protective Services, including foster care, child protective, relative and kinship caregiver support, and prevention and early intervention services.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

SECTION 1. Section 261.001(5), Family Code, is amended to read as follows:

(5) "Person responsible for a child's care, custody, or welfare" means a person who traditionally is responsible for a child's care, custody, or welfare, including:

(A) a parent, guardian, managing or possessory conservator, or foster parent of the child;

(B) a member of the child's family or household as defined by Chapter 71;

(C) a person with whom the child's parent cohabits;

(D) school personnel or a volunteer at the child's school; $\left[\frac{\partial \mathbf{r}}{\partial \mathbf{r}}\right]$

(E) personnel or a volunteer at a public or private child-care facility that provides services for the child or at a public or private residential institution or facility where the child resides; or

working under the supervision of a licensed or unlicensed child-care facility, including a family home, residential child-care facility, employer-based day-care facility, or shelter day-care facility, as those terms are defined in Chapter 42, Human Resources Code.

SECTION 2. Subchapter A, Chapter 261, Family Code, is amended by adding Section 261.004 to read as follows:

Sec. 261.004. TRACKING OF RECURRENCE OF CHILD ABUSE OR NEGLECT REPORTS. (a) The department shall collect and monitor data regarding repeated reports of abuse or neglect involving the same child or by the same alleged perpetrator. In monitoring reports under this section, the department shall group together separate reports involving different children residing in the same household.

1-57 household.

1-58 (b) The department shall consider any report collected under Subsection (a) involving any child or adult who is a part of a child's household when making case priority determinations or when

conducting service or safety planning for the child or the child's 2-1 2-2 family.

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 $\overline{\mathtt{S}}\mathtt{ECTION}$ 3. Section 264.018, Family Code, is amended by adding Subsections (d-1) and (d-2) to read as follows:

(d-1) Except as provided by Subsection (d-2), as soon as possible but not later than 24 hours after a change in placement of a child in the conservatorship of the department, the department shall give notice of the placement change to the managed care organization that contracts with the commission to provide health care services to the child under the STAR Health program. The managed care organization shall give notice of the placement change to the primary care physician listed in the child's health passport before the end of the second business day after the day the

organization receives the notification from the department.

(d-2) In this subsection, "catchment area" has the meaning assigned by Section 264.151. In a catchment area in which community-based care has been implemented, the single source continuum contractor that has contracted with the commission to provide foster care services in that catchment area shall, as soon as possible but not later than 24 hours after a change in placement of a child in the conservatorship of the department, give notice of the placement change to the managed care organization that contracts with the commission to provide health care services to the child under the STAR Health program. The managed care organization shall give notice of the placement change to the child's primary care physician in accordance with Subsection (d-1).

SECTION 4. (a) Subchapter B, Chapter 264, Family Code, is

amended by adding Section 264.1076 to read as follows:

Sec. 264.1076. MEDICAL EXAMINATION REQUIRED. This (a) section applies only to a child who has been taken conservatorship of the department and remains into the the in conservatorship of the department for more than three business days.

(b) The department shall ensure that each child described by Subsection (a) is examined by a physician or other health care provider authorized under state law to conduct medical examinations not later than the end of the third business day after the date the

child enters the conservatorship of the department.

(c) The department shall collaborate with the commission and relevant medical practitioners to develop guidelines for the medical examination conducted under this section, including guidelines on the components to be included in the examination.

(d) Not later than December 31, 2019, the department shall submit a report to the standing committees of the house of representatives and the senate with primary jurisdiction over child protective services and foster care evaluating the statewide implementation of the medical examination required by this section. The report must include the level of compliance with the requirements of this section in each region of the state.

(b) Section 264.1076, Family Code, as added by this section, applies only to a child who enters the conservatorship of the

Department of Family and Protective Services on or after the effective date of this Act. A child who enters the conservatorship of the Department of Family and Protective Services before the effective date of this Act is governed by the law in effect on the date the child entered the conservatorship of the department, and the former law is continued in effect for that purpose.

The Department of Family and Protective Services shall (c) implement Section 264.1076, Family Code, as added by this section, not later than December 31, 2018.

SECTION 5. (a) Subchapter B, Chapter 264, Family Code, is

amended by adding Sections 264.1261 and 264.128 to read as follows:

Sec. 264.1261. FOSTER CARE CAPACITY NEEDS PLAN. (a) In this section, "community-based care" has the meaning assigned by Section 26<u>4.15</u>1.

(b) Appropriate department management personnel child protective services region in which community-based care has not been implemented, in collaboration with foster care providers, faith-based entities, and child advocates in that region, shall use

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data collected by the department on foster care capacity needs and
availability of each type of foster care and kinship placement in
the region to create a plan to address the substitute care capacity
                      The plan must identify both short-term and
needs in the region.
long-term goals and strategies for addressing those capacity needs.
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A foster care capacity needs plan developed under

Subsection (b) must be:

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3-64 3**-**65 (1)submitted to and approved by the commissioner; and

(2) updated annually.

The department shall publish each initial foster care (d) capacity needs plan and each annual update to a plan on the department's Internet website.

264.128. SINGLE CHILD PLAN OF SERVICE INITIATIVE. "community-based care" has the meaning In this section, (a) assigned by Section 264.151.

In regions of the state where community-based care has

not been implemented, the department shall:

(1) collaborate with child-placing agencies implement the single child plan of service model developed under the single child plan of service initiative; and

(2) ensure that a single child plan of service is developed for each child in foster care in those regions.

(b) Notwithstanding Section 264.128(b), Family Code, as added by this section, the Department of Family and Protective Services shall develop and implement a single child plan of service for each child in foster care in a region of the state described by that section not later than September 1, 2017.

SECTION 6. (a) Chapter 264, Family Code, is amended by adding Subchapter B-1 to read as follows:

SUBCHAPTER B-1. COMMUNITY-BASED CARE 264.151. DEFINITIONS. Except as otherw Except as otherwise provided in

- this subchapter:
 (1) "Case management" means the provision services to a child for whom the department has been management appointed temporary or permanent managing conservator or to the child's family, a young adult in extended foster care, a relative or kinship caregiver, or a child who has been placed in the catchment area through the Interstate Compact on the Placement of Children, and includes:
 - (A) caseworker visits with the child;

family and caregiver visits; (B)

convening and conducting permanency planning (C)

meetings;

(D) the development and revision of child family plans of service, including a permanency plan and goals for a child or young adult in care;

(E) the coordination and monitoring of services

required by the child and the child's family;

(F) the assumption of court-related duties including: regarding the child,

(i) providing any required notifications or

consultations;

preparing court reports; (ii)

(iii) attending judicial and permanency

hearings, trials, and mediations;
(iv) complying with applicable

orders; and

ensuring the child progressing (Λ) is toward the goal of permanency within state and federally mandated guidelines; and

any other function or service that department determines necessary to allow a single source continuum

contractor to assume responsibility for case management.

(2) "Catchment area" means a geographic service area for providing child protective services that is identified as part

of community-based care.

3-66 3-67 (3) "Community-based care" means the foster redesign required by Chapter 598 (S.B. 218), Acts of the 82nd Legislature, Regular Session, 2011, as designed and implemented in 3-68 3-69

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      accordance with the plan required by Section 264.152
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            Sec. 264.153. QUALIFICATIONS OF SINGLE SOURCE CONTINUUM
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                    To be eligible to enter into a contract with the
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      commission to serve as a single source continuum contractor to
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      provide foster care service delivery, an entity must be a nonprofit
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      entity that has an organizational mission focused on child welfare
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      or a governmental entity.
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            Sec. 264.154.
                            REQUIRED CONTRACT PROVISIONS.
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      with
                                                contractor
                                                                  provide
                          source continuum
                 single
                                                             to
      community-based care services in a catchment area must
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                                                                   include
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      provisions that:
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                  (1)
                       establish a timeline for the implementation of
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      community-based care in the catchment area, including a timeline
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      for:
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                                                                children,
                       (A)
                            case
                                   management
                                                services
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      families, and relative and kinship caregivers receiving services in
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      the catchment area; and
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                       (B)
                            family reunification support services to be
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      provided for six months after a child receiving services from the
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      contractor is returned to the child's family;
                      allow the department to conduct
                                                           a performance
      review of the contractor beginning 18 months after the contractor
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      has begun providing case management and family reunification
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      support services to all children and families in the catchment area
      and determine if the contractor outcomes specified in the contract;
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                              contractor
                                           has achieved
                                                         any performance
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                  (3) following the review under Subdivision (2), allow
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      the department to:
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                       (A)
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impose financial penalties on the contractor

for failing to meet any specified performance outcomes; or

(B) award financial incentives to the contractor (B)

for exceeding any specified performance outcomes;

(4) require the contractor to give preference employment to employees of the department:

(A) whose position at the department is impacted by the implementation of community-based care; and

(B) who are considered by the department to be

ongoing community engagement plans to ensure communication and collaboration with local stakeholders in the catchment area, including any of the following:

(A) community faith-based entities;

(B) the judiciary;

court-appointed special advocates;
child advocacy centers; (C

(D)

service providers; (E)

foster families; (F)

(G) biological parents;

foster youth and former foster youth; (H)

relative or kinship caregivers; (I)

(J) child welfare boards, if applicable;

attorneys ad litem; (K)

attorneys that represent parents involved in (L)

suits filed by the department; and

(M) any other stakeholders, as determined by the

4-57 contractor; and

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(6) require that the contractor comply applicable court order issued by a court of competent jurisdiction in the case of a child for whom the contractor has assumed case management responsibilities or an order imposing a requirement on the department that relates to functions assumed by the contractor.

Sec. 264.155. READINESS REVIEW PROCESS FOR COMMUNITY-BASED CARE CONTRACTOR. (a) The department shall develop a formal review process to assess the ability of a single source continuum contractor to satisfy the responsibilities and administrative requirements of delivering foster care services and services for relative and kinship caregivers, including the contractor's

4-69 ability to provide:

C.S.S.B. No. 11 (1) case management services for children and

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(2) evidence-based, promising practice evidence-informed supports for children and families; and practice,

(3) sufficient available capacity for inpatient and outpatient services and supports for children at all service levels

who have previously been placed in the catchment area.

(b) As part of the readiness review process, source continuum contractor must prepare a plan detailing the methods by which the contractor will avoid or eliminate conflicts of interest. The department may not transfer services to the contractor until the department has determined the plan is adequate.

(c) The department and commission must develop the review process under Subsection (a) before the department may expand community-based care outside of the initial catchment areas where

community-based care has been implemented.

(d) If after conducting the review process developed under Subsection (a) the department determines that a single source continuum contractor is able to adequately deliver foster care services and services for relative and kinship caregivers in advance of the projected dates stated in the timeline included in the contract with the contractor, the department may adjust the timeline to allow for an earlier transition of service delivery to the contractor.

Sec. 264.156. TRANSFER OF CASE MANAGEMENT SERVICES TO SINGLE SOURCE CONTINUUM CONTRACTOR. (a) In each initial catchment area where community-based care has been implemented or a contract with a single source continuum contractor has been executed before September 1, 2017, the department shall transfer to the single source continuum contractor providing foster care services in that area:

(1) the case management of children, relative and kinship caregivers, and families receiving services from that contractor; and

family reunification support services (2) provided after a child receiving services from the contractor is returned to the child's family for the period of time ordered by the

(b) The commission shall include a provision in a contract a single source continuum contractor to provide foster care services and services for relative and kinship caregivers in a catchment area to which community-based care is expanded after September 1, 2017, that requires the transfer to the contractor of the provision of:
(1) the

case management services for children, relative and kinship caregivers, and families in the catchment area

where the contractor will be operating; and

(2) family reunification support services to be provided for six months after a child receiving services from the contractor is returned to the child's family.

(c) The department shall collaborate with a single source continuum contractor to establish an initial case transfer planning team to:

address any necessary data transfer; establish file transfer procedures; and

(3) notify relevant persons regarding the transfer of services to the contractor.

Sec. 264.157. LIABILITY INSURANCE REQUIREMENTS. A single source continuum contractor and any subcontractor of the single source continuum contractor providing community-based care the single services shall maintain minimum insurance coverage, as required in the contract with the department, to minimize the risk of insolvency and protect against damages. The executive commissioner

may adopt rules to implement this section.

Sec. 264.158. STATUTORY DUTIES ASSUMED BY CONTRACTOR.

Except as provided by Section 264.159, a single source continuum contractor providing foster care services and services for relative and kinship caregivers in a catchment area must, either directly or

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through subcontractors, assume the statutory duties of the department in connection with the delivery of foster care services and services for relative and kinship caregivers in that catchment area.

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Sec. 264.159. CONTINUING DUTIES OF DEPARTMENT. In a catchment area in which a single source continuum contractor is providing family- or community-based care services or integrated care coordination, legal representation of the department in an action under this code shall be provided in accordance with Section 264.009.

Sec. 264.160. CONFIDENTIALITY. (a) The records of a single source continuum contractor relating to the provision of community-based care services in a catchment area are subject to Chapter 552, Government Code, in the same manner as the records of the department are subject to that chapter.

(b) Subchapter C, Chapter 261, regarding the

(b) Subchapter C, Chapter 261, regarding the confidentiality of certain case information, applies to the records of a single source continuum contractor in relation to the provision of services by the contractor.

provision of services by the contractor.

Sec. 264.161. NOTICE REQUIRED FOR EARLY TERMINATION OF CONTRACT. A single source continuum contractor may terminate a contract entered into under this subchapter by providing written notice to the commission of the contractor's intent to terminate the contract not later than the 90th day before the date of the termination.

Sec. 264.162. ATTORNEY-CLIENT PRIVILEGE. An employee, agent, or representative of a single source continuum contractor is considered to be a client's representative of the department for purposes of the privilege under Rule 503, Texas Rules of Evidence, as that privilege applies to communications with a prosecuting attorney or other attorney representing the department, or the attorney's representatives, in a proceeding under this subtitle.

Sec. 264.163. REVIEW OF CONTRACTOR DECISIONS BY DEPARTMENT.

(a) Notwithstanding any other provision of this subchapter governing the transfer of case management authority to a single source continuum contractor, the department may review, approve, or disapprove a contractor's decision with respect to a child's permanency goal.

(b) Subsection (a) may not be construed to limit or restrict the authority of the department to include necessary oversight measures and review processes to maintain compliance with federal and state requirements in a contract with a single source continuum contractor.

(c) The department shall develop an internal dispute resolution process to decide disagreements between a single source continuum contractor and the department.

Sec. 264.164. PILOT PROGRAM FOR FAMILY-BASED SAFETY SERVICES. (a) In this section, "case management services" means the direct delivery and coordination of a network of formal and informal activities and services in a catchment area where the department has entered into, or is in the process of entering into, a contract with a single source continuum contractor to provide family-based safety services and case management and includes:

(1) caseworker visits with the child and all caregivers;

(2) family visits;

(3) family group conferencing or family group decision-making;

(4) development of the family plan of service;

(5) monitoring, developing, securing, and coordinating services;

(6) evaluating the progress of children, caregivers, and families receiving services;

(7) assuring that the rights of children, caregivers, and families receiving services are protected;

(8) duties relating to family-based safety services ordered by a court, including:

(A) providing any required notifications or consultations;

7-1 preparing court reports; 7-2 attending judicial hearings, trials, and 7-3

mediations;

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(D) complying with applicable court orders; and (E) ensuring the child is progressing toward the goal of permanency within state and federally mandated guidelines; and

determines (9) any other function or service that the department determines is necessary to allow a single source continuum contractor to assume responsibility for case management.

- (b) The department shall develop and implement in two child protective services regions of the state a pilot program under which the commission contracts with a single nonprofit entity that has an organizational mission focused on child welfare or a governmental entity in each region to provide family-based safety services and case management for children and families receiving family-based safety services. The contract must include a transition plan for the provision of services that ensures the continuity of services for children and families in the selected regions.
- (C) The with contract an entity must include performance-based provisions that require the entity to achieve the following outcomes for families receiving services from the entity:
 - (1) a decrease in recidivism;
 - an increase in protective factors; and
 - any other performance-based outcome specified by

the department.

- (d) The commission may only contract for implementation of the pilot program with entities that the department considers to have the capacity to provide, either directly or through subcontractors, an array of evidence-based, promising practice, or evidence-informed services and support programs to children and families in the selected child protective services regions.
- (e) The contracted entity must perform all statutory duties of the department in connection with the delivery of the services specified in Subsection (b).
- (f) Not later than December 31, 2018, the department shall report to the appropriate standing committees of the legislature having jurisdiction over child protective services and foster care matters on the progress of the pilot program. The report must matters on the progress of the pilot program. include:
- an evaluation of each contracted entity's success in achieving the outcomes described by Subsection (c); and
- (2) a recommendation as to whether the pilot program should be continued, expanded, or terminated.

 (b) Section 264.126, Family Code, is transferred to Subchapter B-1, Chapter 264, Family Code, as added by this section, redesignated as Section 264.152, Family Code, and amended to read as follows:
- Sec. 264.152 [264.126]. COMMUNITY-BASED CARE [REDESIGN] IMPLEMENTATION PLAN. (a) The department shall develop and maintain a plan for implementing community-based [the foster] care [redesign required by Chapter 598 (S.B. 218), Acts of the 82nd Legislature, Regular Session, 2011]. The plan must:

 (1) describe the department's expectations, goals, and approach to implementing community-based [foster] care [redesign];
- (2) include a timeline for implementing community-based [the foster] care [redesign] throughout this state, any limitations related to the implementation, and a progressive intervention plan and a contingency plan to provide continuity of the delivery of foster care services and services for relative and kinship caregivers [service delivery] if a contract with a single source continuum contractor ends prematurely;
- (3) delineate and define the case management roles and responsibilities of the department and the department's contractors and the duties, employees, and related funding that will be transferred to the contractor by the department;
- 7-68 (4) identify any training needs and include long-range and continuous plans for training and cross-training staff, 7-69

including plans to train caseworkers using the standardized curriculum created by the human trafficking prevention task force 8-1 8-2 under Section 402.035(d)(6), Government Code, as that section 8-3 8-4 8**-**5 8**-**6

existed on August 31, 2017;

(5) include a plan for evaluating the costs and tasks associated with each contract procurement, including the initial and ongoing contract costs for the department and contractor;

- (6) include the department's contract monitoring approach and a plan for evaluating the performance of each contractor and the <u>community-based</u> [<u>foster</u>] care [<u>redesign</u>] system as a whole that includes an independent evaluation of processes and outcomes; and
- (7) include a report on transition issues resulting from implementation of community-based [the foster] care [redesign].
 - The department shall annually:

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- (1) update the implementation plan developed under this section and post the updated plan on the department's Internet website; and
- (2) post on the department's Internet website the progress the department has made toward its goals for implementing community-based [the foster] care [redesign].
- (c) Section 264.153, Family Code, as added by this section, applies only to a contract entered into with a single source continuum contractor on or after the effective date of this section.

SECTION 7. Subchapter A, Chapter 265, Family Code, is amended by adding Sections 265.0041, 265.0042, 265.0043, and 265.0044 to read as follows:

- $\frac{\text{Sec. 265.0041.}}{\text{EARLY}} \; \frac{\text{Sec. 265.0041.}}{\text{INTERVENTION}} \; \frac{\text{GEOGRAPHIC RISK MAPPING FOR PREVENTION AND EARLY}}{\text{INTERVENTION SERVICES. (a)}} \; \frac{\text{The department shall use risk}}{\text{Sec. 265.0041.}} \; \frac{\text{Sec. 265.0041.}}{\text{Sec. 265.0041.}} \; \frac{\text{GEOGRAPHIC RISK MAPPING FOR PREVENTION AND EARLY}}{\text{Sec. 265.0041.}} \; \frac{\text{Sec. 265.0041.}}{\text{Sec. 265.0041.}} \; \frac{\text{Sec. 265.0041.}}{\text{Sec. 265.0041.}} \; \frac{\text{GEOGRAPHIC RISK MAPPING FOR PREVENTION AND EARLY}}{\text{Sec. 265.0041.}} \; \frac{\text{Sec. 265.0041.}}{\text{Sec. 265.0041$ terrain modeling systems, predictive analytic systems, or geographic risk assessments or shall develop a system or assessment
- under Subsection (c) to:

 (1) identify geographic areas that have high risk indicators of child maltreatment and child fatalities resulting from abuse or neglect; and
- (2) target the implementation and use of prevention
- and early intervention services to those geographic areas.

 (b) The department may not use data gathered under this section to identify a specific family or individual.
- (c) The Health and Human Services Commission, on behalf of the department, may enter into agreements with institutions of higher education to develop or adapt, in coordination with the department, a risk terrain modeling system, a predictive analytic system, or a geographic risk assessment to be used for purposes of this section.
- Sec. 265.0042. COLLABORATION WITH INSTITUTIONS OF HIGHER EDUCATION. (a) Subject to the availability of funds, the Health and Human Services Commission, on behalf of the department, shall enter into agreements with institutions of higher education to conduct efficacy reviews of any prevention and early intervention programs that have not previously been evaluated for effectiveness through a scientific research evaluation process.
- (b) Subject to the availability of funds, the department shall collaborate with an institution of higher education to create and track indicators of child well-being to determine the effectiveness of prevention and early intervention services.
- Sec. 265.0043. INTERAGENCY SHARING OF DATA FOR RISK TERRAIN MODELING. (a) Notwithstanding any other provision of law, state agencies, including the Texas Education Agency, the Texas Juvenile Justice Department, and the Department of Public Safety, shall disclose information related to child abuse or neglect only to the prevention and early intervention services division of the
- department for the purpose of implementing Section 265.0041.

 (b) The prevention and early intervention services division may not disclose information received under this section to any other state agency or division of the department.
 Sec. 265.0044. ETHICAL GUIDELINES.
 - The executive

commissioner of the Health and Human Services Commission shall 9-1 develop guidelines regarding: 9-2

(1) the type of risk terrain modeling data collected by the department and the acceptable uses of the data; and (2) the methods for sharing final geographic risk maps

with external prevention services providers.

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SECTION 8. Section 265.005(b), Family Code, is amended to read as follows:

A strategic plan required under this section must: (b)

- (1) identify methods to leverage other sources funding or provide support for existing community-based prevention efforts;
- include a needs assessment (2) that programs to best target the needs of the highest risk populations and geographic areas;
- (3) identify the goals and priorities for the department's overall prevention efforts;
- (4) report the results of previous prevention efforts using available information in the plan;
- (5) identify additional methods of measuring program effectiveness and results or outcomes;
- (6) identify methods to collaborate with other state agencies on prevention efforts; [and]
- (7) identify specific strategies to implement the plan and to develop measures for reporting on the overall progress
- toward the plan's goals; and

 (8) identify specific strategies to increase local capacity for the delivery of prevention and early intervention services through collaboration with communities and stakeholders.

SECTION 9. Section 266.012, Fam adding Subsection (c) to read as follows: Section 266.012, Family Code, is amended

(c) A single source continuum contractor under Subchapter B-1, Chapter 264, providing therapeutic foster care services to a child shall ensure that the child receives a comprehensive assessment under this section at least once every 90 days.

SECTION 10. (a) Section 531.02013, Government Code, is

amended to read as follows:

Sec. 531.02013. FUNCTIONS REMAINING WITH CERTAIN AGENCIES. The following functions are not subject to transfer under Sections 531.0201 and 531.02011:

- (1) the functions of the Department of Family and Protective Services, including the statewide intake of reports and other information, related to the following:
- (A) child protective services, including services that are required by federal law to be provided by this state's child welfare agency;
- protective services, other (B) adult than investigations of the alleged abuse, neglect, or exploitation of an elderly person or person with a disability:
- (i) in a facility operated, or in a facility or by a person licensed, certified, or registered, by a state agency; or
- (ii) by a provider that has contracted to provide home and community-based services; [and]
- prevention and early intervention services; (C) and

investigations of alleged abuse, neglect, or (D) exploitation occurring at a child-care facility, as that term is

- defined in Section 40.042, Human Resources Code; and

 (2) the public health functions of the Department of State Health Services, including health care data collection and maintenance of the Texas Health Care Information Collection program.
- (b) Notwithstanding any provision of Subchapter A-1, Chapter 531, Government Code, or any other law, the responsibility for conducting investigations of reports of abuse, neglect, or exploitation occurring at a child-care facility, as that term is defined in Section 40.042, Human Resources Code, as added by this Act, may not be transferred to the Health and Human Services

Commission and remains the responsibility of the Department of 10-1 10-2 Family and Protective Services.

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- (c) As soon as possible after the effective date of this section, the commissioner of the Department of Family and Protective Services shall transfer the responsibility for conducting investigations of reports of abuse, neglect, or exploitation occurring at a child-care facility, as that term is defined in Section 40.042, Human Resources Code, as added by this Act, to the child protective services division of the department. The commissioner shall transfer appropriate investigators and staff as necessary to implement this section.
- (d) This section takes effect immediately if this Act receives a vote of two-thirds of all the members of each house, as provided by Section 39, Article III, Texas Constitution. If this Act does not receive the vote necessary for this section to take immediate effect, this section takes effect on the 91st day after the last day of the legislative session.

Chapter 533, SECTION 11. (a) Subchapter A, Code, is amended by adding Section 533.0054 to read as follows:

- Sec. 533.0054. HEALTH SCREENING REQUIREMENTS FOR ENROLLEE UNDER STAR HEALTH PROGRAM. (a) A managed care organization that contracts with the commission to provide health care services to recipients under the STAR Health program must ensure that enrollees receive a complete early and periodic screening, diagnosis, and treatment checkup in accordance with the requirements specified in the contract between the managed care organization and the commission.
- (b) The commission shall include a provision in a contract with a managed care organization to provide health care services to recipients under the STAR Health program specifying progressive monetary penalties for the organization's failure to comply with Subsection (a).
- (b) The Health and Human Services Commission shall, in a contract for the provision of health care services under the STAR Health program between the commission and a managed care organization under Chapter 533, Government Code, that is entered into, renewed, or extended on or after the effective date of this section, require that the managed care organization comply with Section 533.0054, Government Code, as added by this section.
- (c) The Health and Human Services Commission may not impose a monetary penalty for noncompliance with a contract provision described by Section 533.0054(b), Government Code, as added by this section, until September 1, 2018.
- (d) If before implementing Section 533.0054, Government Code, as added by this section, the Health and Human Services Commission determines that a waiver or authorization from a federal agency is necessary for implementation of that provision, the agency affected by the provision shall request the waiver or authorization and may delay implementing that provision until the waiver or authorization is granted.

SECTION 12. (a) Subchapter Α, Chapter 533, Government Code, is amended by adding Section 533.0056 to read as follows:

Sec. 533.0056. STAR HEALTH PROGRAM: NOTIFICATION PLACEMENT CHANGE. A contract between a managed care organization and the commission for the organization to provide health care services to recipients under the STAR Health program must require the organization to ensure continuity of care for a child whose placement has changed by:

(1) notifying each specialist treating the child of

the placement change; and
(2) coordinating the transition of care from previous treating primary care physician and treating specialists to the child's new treating primary care physician and treating specialists, if any.

(b) The changes in law made by this section apply only to a contract for the provision of health care services under the STAR Health program between the Health and Human Services Commission and a managed care organization under Chapter 533, Government Code, that is entered into, renewed, or extended on or after the effective

11-1 date of this section.

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(c) If before implementing Section 533.0056, Government as added by this section, the Health and Human Services Commission determines that a waiver or authorization from a federal agency is necessary for implementation of that provision, the health and human services agency affected by the provision shall request the waiver or authorization and may delay implementing that provision until the waiver or authorization is granted.

SECTION 13. (a) Subchapter B, Chapter 40, Human Resources Code, is amended by adding Sections 40.039, 40.040, 40.041, and 40.042 to read as follows:

Sec. 40.039. REVIEW OF RECORDS RETENTION POLICY. department shall periodically review the department's records retention policy with respect to case and intake records relating to department functions. The department shall make changes to the policy consistent with the records retention schedule submitted under Section 441.185, Government Code, that are necessary to improve case prioritization and the routing of cases to the appropriate division of the department. The department may adopt rules necessary to implement this section.

Sec. 40.040. CASE MANAGEMENT VENDOR QUALITY OVERSIGHT AND

ASSURANCE DIVISION; MONITORING OF CONTRACT ADHERENCE. (a) In this section, "case management," "catchment area," and "community-based care" have the meanings assigned by Section 264.151, Family Code.

(b) The department shall create within the department the case management services vendor quality oversight and assurance The division shall: division.

(1) oversee quality and ensure accountability of any vendor that provides community-based care and full case management

services for the department under community-based care; and (2) monitor the transfer from the department vendor of full case management services for children and families receiving services from the vendor, including any transfer

- occurring under a pilot program.

 (c) The commission shall contract with an outside vendor with expertise in quality assurance to develop, in coordination with the department, a contract monitoring system and standards for the continuous monitoring of the adherence of a vendor providing foster care services under community-based care to the terms of the contract entered into by the vendor and the commission. The standards must include performance benchmarks relating to the provision of case management services in the catchment area where the vendor operates.
- (d) The division shall collect and analyze data comparing outcomes on performance measures between catchment areas where community-based care has been implemented and regions where community-based care has not been implemented.
- Sec. 40.041. OFFICE OF DATA ANALYTICS. The department shall create an office of data analytics. The office shall report to the deputy commissioner and may perform any of functions, as determined by the department:

(1) monitor management trends;

- analyze employee exit surveys and interviews; (2)
- evaluate the effectiveness of employee retention (3) efforts, including merit pay;

(4) create and manage a system for handling employee submitted by the employee outside of an employee's complaints direct chain of command, including anonymous complaints;

(5) monitor and provide reports to department

management personnel on:

employee complaint (A) data and trends in employee complaints; annual department

(B) compliance with

performance evaluation requirements; and
(C) the department's use of positive performance

11-66 levels for employees;

11-67 (6) track employee tenure and internal transfers within both the child protective services division and 11-68 11-69 the department;

12-1 (7) use data analytics to predict workforce shortages
12-2 and identify areas of the department with high rates of employee
12-3 turnover, and develop a process to inform the deputy commissioner
12-4 and other appropriate staff regarding the office's findings;

(8) create and monitor reports on key metrics of

12-6 agency performance; 12-7 (9) and

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(9) analyze available data, including data on employee training, for historical and predictive department trends; and

(10) conduct any other data analysis the department determines to be appropriate for improving performance, meeting the department's current business needs, or fulfilling the powers and duties of the department.

Sec. 40.042. INVESTIGATIONS OF CHILD ABUSE, NEGLECT, AND EXPLOITATION. (a) In this section, "child-care facility" includes a facility, licensed or unlicensed child-care facility, family home, residential child-care facility, employer-based day-care facility, or shelter day-care facility, as those terms are defined in Chapter 42, Human Resources Code.

(b) For all investigations of child abuse or neglect conducted by the child protective services division of the department, the department shall adopt the definitions of abuse and neglect provided in Section 261.001, Family Code.

(c) For all investigations of child exploitation conducted by the child protective services division of the department, the department shall adopt the definition of exploitation provided in Section 261.401, Family Code.

Section 261.401, Family Code.

(d) The department shall establish standardized policies to be used during investigations.

(e) The commissioner may establish units within the child protective services division of the department to specialize in investigating allegations of child abuse and neglect occurring at a child-care facility.

(f) The department may require that investigators who specialize in allegations of child abuse and neglect occurring at child-care facilities receive ongoing training on the minimum licensing standards for any facilities that are applicable to the investigator's specialization.

(g) After an investigation of abuse, neglect, or exploitation occurring at a child-care facility, the department shall provide the state agency responsible for regulating the facility with access to any information relating to the department's investigation. Providing access to confidential information under this subsection does not constitute a waiver of confidentiality.

(h) The department may adopt rules to implement this section.

(b) As soon as possible after the effective date of this Act, the commissioner of the Department of Family and Protective Services shall establish the office of data analytics required by Section 40.041, Human Resources Code, as added by this section. The commissioner and the executive commissioner of the Health and Human Services Commission shall transfer appropriate staff as necessary to conduct the duties of the office.

(c) The Department of Family and Protective Services must implement the standardized definitions and policies required under Sections 40.042(b), (c), and (d), Human Resources Code, as added by this Act, not later than December 1, 2017.

SECTION 14. (a) Section 40.058(f), Human Resources Code, is amended to read as follows:

(f) A contract for residential child-care services provided by a general residential operation or by a child-placing agency must include provisions that:

(1) enable the department <u>and commission</u> to monitor the effectiveness of the services;

(2) specify performance outcomes, financial penalties for failing to meet any specified performance outcomes, and financial incentives for exceeding any specified performance outcomes;

(3) authorize the department or commission to

13-1 terminate the contract or impose monetary sanctions for a violation
13-2 of a provision of the contract that specifies performance criteria
13-3 or for underperformance in meeting any specified performance
13-4 outcomes;
13-5 (4) authorize the department or commission, an agent

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- (4) authorize the department <u>or commission</u>, an agent of the department <u>or commission</u>, and the state auditor to inspect all books, records, and files maintained by a contractor relating to the contract; and
- (5) are necessary, as determined by the department $\underline{\text{or}}$ $\underline{\text{commission}}$, to ensure accountability for the delivery of services and for the expenditure of public funds.
- (b) The Health and Human Services Commission shall, in a contract for residential child-care services between the commission and a general residential operation or child-placing agency that is entered into on or after the effective date of this section, including a renewal contract, include the provisions required by Section 40.058(f), Human Resources Code, as amended by this section.
- (c) The Health and Human Services Commission shall seek to amend contracts for residential child-care services entered into with general residential operations or child-placing agencies before the effective date of this section to include the provisions required by Section 40.058(f), Human Resources Code, as amended by this section.
- (d) The Department of Family and Protective Services and the Health and Human Services Commission may not impose a financial penalty against a general residential operation or child-placing agency under a contract provision described by Section 40.058(f)(2) or (3), Human Resources Code, as amended by this section, until September 1, 2018.

SECTION 15. (a) Subchapter C, Chapter 40, Human Resources Code, is amended by adding Section 40.0581 to read as follows:

- Sec. 40.0581. PERFORMANCE MEASURES FOR CERTAIN SERVICE PROVIDER CONTRACTS. (a) The commission, in collaboration with the department, shall contract with a vendor or enter into an agreement with an institution of higher education to develop, in coordination with the department, performance quality metrics for family-based safety services and post-adoption support services providers. The quality metrics must be included in each contract with those providers.
- (b) Each provider whose contract with the commission to provide department services includes the quality metrics developed under Subsection (a) must prepare and submit to the department a report each calendar quarter regarding the provider's performance based on the quality metrics.
- based on the quality metrics.

 (c) The commissioner shall compile a summary of all reports prepared and submitted to the department by family-based safety services providers as required by Subsection (b) and distribute the summary to appropriate family-based safety services caseworkers and child protective services region management once each calendar quarter.
- (d) The commissioner shall compile a summary of all reports prepared and submitted to the department by post-adoption support services providers as required by Subsection (b) and distribute the summary to appropriate conservatorship and adoption caseworkers and child protective services region management.
- (e) The department shall make the summaries prepared under Subsections (c) and (d) available to families that are receiving family-based safety services and to adoptive families.
- family-based safety services and to adoptive families.

 (f) This section does not apply to a provider that has entered into a contract with the commission to provide family-based safety services under Section 264.164, Family Code.
- (b) The quality metrics required by Section 40.0581, Human Resources Code, as added by this section, must be developed not later than September 1, 2018, and included in any contract, including a renewal contract, entered into by the Health and Human Services Commission with a family-based safety services provider or a post-adoption support services provider on or after January 1, 2019, except as provided by Section 40.0581(f), Human Resources

14-1 Code, as added by this section.

SECTION 16. (a) Subchapter C, Chapter 42, Human Resources Code, is amended by adding Section 42.0432 to read as follows:

Sec. 42.0432. HEALTH SCREENING REQUIREMENTS FOR CHILD PLACED WITH CHILD-PLACING AGENCY. (a) A child-placing agency or general residential operation that contracts with the department to provide services must ensure that the children that are in the managing conservatorship of the department and are placed with the child-placing agency or general residential operation receive a complete early and periodic screening, diagnosis, and treatment checkup in accordance with the requirements specified in the contract between the child-placing agency or general residential operation and the department.

(b) The commission shall include a provision in a contract with a child-placing agency or general residential operation specifying progressive monetary penalties for the child-placing agency's or general residential operation's failure to comply with

Subsection (a).

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(b) A child-placing agency or general residential operation that contracts to provide services for the Department of Family and Protective Services must comply with the requirements of Section 42.0432, Human Resources Code, as added by this section, not later than August 31, 2018. The department and the Health and Human Services Commission may not impose a monetary penalty for noncompliance with a contract provision described by that section until September 1, 2018.

SECTION 17. Except as otherwise provided by this Act, this

Act takes effect September 1, 2017. 14-28

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